

Redemption of Västtrafik card with pay as you go.

Please write clearly!

Name: _____ Swedish personal identity number: _____

Address: _____

Postal address: _____

Phone number: _____

Email: _____

Date: _____

*When choosing a voucher code, the balance and deposit will be refunded. The amount will be reduced if the current balance is negative. **When choosing to deposit into a bank account, only the deposit will be refunded.***

There may be special circumstances where both the balance and deposit can be refunded to a bank account, for example in the event of death. In such cases, the customer is referred to Västtrafik's customer service for individual processing: www.vasttrafik.se/kundservice/

Card number: _____

I would like my compensation in the form of:

Voucher code in the Västtrafik To Go app

Deposit into bank account **The refund covers only the deposit value of up to SEK 50 on the card.**

Any remaining balance will not be refunded and will be forfeited upon redemption.

Payments are made via Swedbank's payment system (SUS) to Swedish bank accounts.

I am informed and agree that my personal data, which I provide to Västtrafik when I redeem my Västtrafik card, may be stored and used by Västtrafik to process and administer my redemption notification, repay the balance and/or deposit, and compile statistics for the purpose of developing Västtrafik's services and thereby improving travel for as many people as possible. As Västtrafik is subject to the principle of public access to information, your personal data will be stored in accordance with the deletion decisions that apply to Västtrafik. More information about Västtrafik's processing of personal data and your rights in general can be found in Västtrafik's privacy policy, which is available on Västtrafik's website, www.vasttrafik.se.

Date: _____

Signature: _____

Please note that the card must be registered.

Do not forget to attach your card and tape it here in this box.

One card per form. If you are sending in multiple cards, you will need one form per card.

Completed forms should be sent to:

**Västtrafik AB
Frisvar 204 675 08
401 10 Göteborg**

Västtrafik will pay the postage.

